

VILLA MAILLARD

General Terms and Conditions Villa Maillard

RESERVATIONS

You can request a reservation for Villa Maillard via the booking system on the website www.villamaillard.com.

Villa Maillard will respond to your reservation request as soon as possible. Once Villa Maillard and "the tenant" have reached an agreement regarding a reservation, the reservation becomes binding and legally valid. You will then also receive an invoice from Villa Maillard to make the down payment.

If you'd like to place an option on a booking at Villa Maillard, that's possible. The option will be held for a maximum of 3 days. Villa Maillard will confirm the exact expire date by mail. After the option expires, Villa Maillard is entitled to make the property available again without further notice.

PAYMENT TERMS

Within 3 days after receiving confirmation of your reservation request, you must pay 50% of the total rental amount, including security deposit as a down payment. Only once Villa Maillard has received this payment, your reservation is considered final. You will always receive a confirmation that the payment has been received and that your reservation is now definitive.

The final cleaning fee of €200,00 and tourist tax are not included in the total booking price. These costs must be paid in cash upon arrival.

- The remaining balance (including the security deposit) must be paid not later than 8 weeks before the agreed arrival date, to the same bank account number used for the down payment.
- If you make a reservation within 8 weeks of the agreed arrival date, you must pay the entire rental amount, including security deposit (100%), in order to finalise the reservation.

Villa Maillard - Wilco Krimp & Barbara Maillard-Krimp

Via dei Platani 3 - 09045 Quartu Sant'Elena (CA) - Sardinia, Italia

T: +31 (0)6 16820689 (Barbara) E: info@villamaillard.com I: www.villamaillard.com

Bank NL: ABN AMRO, T.N.V.: B. Maillard-Krimp eo W.G.M. Krimp, BIC Swift Code: ABNANL2A, IBAN: NL 35 ABNA 0459 5279 24

VILLA MAILLARD

- The tourist tax is collected in accordance with the official regulations of the Municipality of Quart Sant'Elena and is remitted on behalf of the local government. Amount: € 1.00 per person, per night Applies to guests aged 14 and older. Charged for a maximum of 5 nights per stay.
- After agreement of the reservation, the tenant owes the full rental amount to Villa Maillard, subject to the cancellation terms (see below).
- In case of an earlier departure (before the agreed check-out date stated in the reservation), no refund will be given, and Villa Maillard's cancellation policy (as outlined below) will apply.

CANCELLATION FEES

Any cancellation must be confirmed in writing (by email) to Villa Maillard. The cancellation becomes effective once Villa Maillard has received and confirmed the message in writing.

The following amounts apply in case of cancellation:

- For cancellations up to 3 months before the arrival date: 50% of the total rental amount.
- For cancellations between 3 months and 8 weeks before the arrival date: 70% of the total rental amount.
- For cancellations between 8 weeks and 3 weeks before the arrival date: 85% of the total rental amount.
- For cancellations within 3 weeks before the arrival date: 100% of the total rental amount.

In case of cancellation, a refund of the paid amounts in form of a 'gift' voucher is not possible. We therefore strongly recommend that all guests take out a comprehensive cancellation insurance (All Risk) with their own insurance provider.

In the event of force majeure such as a strike, (civil) war, a natural disaster, or terrorism, it will be discussed with the renter whether alternative accommodation is available elsewhere or if cancellation will occur.

Villa Maillard - Wilco Krimp & Barbara Maillard-Krimp

Via dei Platani 3 - 09045 Quartu Sant'Elena (CA) - Sardinia, Italia

T: +31 (0)6 16820689 (Barbara) **E:** infoevillamaillard.com **I:** www.villamaillard.com

Bank NL: ABN AMRO, T.N.V.: B. Maillard-Krimp eo W.G.M. Krimp, Bic Swift Code: ABNANL2A, IBAN:

NL 35 ABNA 0459 5279 24

VILLA MAILLARD

LIABILITY & POOL USE

The swimming pool is used entirely at the guest's own risk. Children must be supervised by an adult at all times when in or near the pool. Diving is strictly prohibited as the pool is too shallow. Running around the pool area is not allowed.

For safety reasons, no glassware is permitted in or near the pool, only plastic items may be used. Guests must not use shampoos, soaps, or any other substances in the pool. Please shower before entering the pool to maintain hygiene and protect the water quality. Use designed pool towels outside. Bathroom towels are for indoor use only. The property owners accept no liability for accidents, injuries, or incidents related to the pool or its surrounding area.

Heated pool use is available only prior upon request and subject to an additional fee of 300,- per week. Operation and settings of the pool heating system are exclusively managed by or on behalf of the landlord.

HOUSE RULES & CONDUCT

Only registered guests are allowed to stay at Villa Maillard. No outside visitors are permitted, unless approved by Villa Maillard. The house may only be occupied by the registered guests, with a maximum of 8 people. This number may not be exceeded.

Parties or events are not permitted. Smoking is not allowed inside the house. Pets are not allowed. Please respect 'quiet' time from 22:00 to 08:00. Please do not move furniture or take indoor furniture outside.

If using BBQ, clean after use. Do not leave fires or coals unattended. The same applies to the indoor fireplace. Only firewood should be used. Please do not dispose other materials in the fireplace.

The full version of our house rules is included in our digital Guidebook, which will be shared prior to arrival, along with documents regarding waste separation.

SAFETY & EMERGENCIES

A first aid kit is available on the premises. In case of emergency, guests must contact the appropriate local services (ambulance, fire, police). Emergency numbers are provided in our digital Guidebook.

Villa Maillard - Wilco Krimp & Barbara Maillard-Krimp

Via dei Platani 3 - 09045 Quartu Sant'Elena (CA) - Sardinia, Italia

T: +31 (0)6 16820689 (Barbara) **E:** info@villamaillard.com **I:** www.villamaillard.com

Bank NL: ABN AMRO, T.N.V.: B. Maillard-Krimp eo W.G.M. Krimp, Bic Swift Code: ABNANL2A, IBAN:

NL 35 ABNA 0459 5279 24

VILLA MAILLARD

LIABILITY

During your stay at Villa Maillard, you, as the renter, are fully responsible for the rented holiday home, its furnishings, and all items belonging to the property. Guests are expected to treat the property, including all furniture, appliances, and outdoor spaces, with care and respect. Any damage or issues must be reported immediately. The owners reserve the right to access the property for necessary maintenance, including pool and garden service, with prior notice.

Villa Maillard accepts no responsibility for personal injury, loss, theft, or damage incurred by the renter or their party, regardless of the cause. Any damage must be reported immediately to the owner/Villa Maillard. The costs of the damage may potentially be claimed through your travel insurance. We strongly recommend taking out such insurance before your vacation.

SECURITY DEPOSIT & DAMAGES

A refundable security deposit of €750,00 is required before arrival. This will be returned with 7 days after departure following an inspection of the property, provided no damage or excessive cleaning is required. Costs for damage or missing items may be deducted from the deposit or charged additionally.

COMPLAINTS AND APPLICABLE LAW

Villa Maillard has been carefully furnished and equipped. Should anything not meet your expectations accordingly, please inform us during your stay. In order to discuss the matter and find an applicable solution if possible and within reason.

APPLICABLE LAW AND JURISDICTION

These General Terms and Conditions, together with all agreements to which these terms and conditions apply (or partially apply), are governed exclusively by Italian law. Any disputes between the parties will be submitted to the court in Italy.

Villa Maillard - Wilco Krimp & Barbara Maillard-Krimp

Via dei Platani 3 - 09045 Quartu Sant'Elena (CA) - Sardinia, Italia

T: +31 (0)6 16820689 (Barbara) **E:** infoevillamaillard.com **I:** www.villamaillard.com

Bank NL: ABN AMRO, T.N.V.: B. Maillard-Krimp eo W.G.M. Krimp, Bic Swift Code: ABNANL2A, IBAN:

NL 35 ABNA 0459 5279 24